

## Summary of AQTF audit information

As a Pre-qualified Supplier under the User Choice 2010 – 2015 program, Ramsden Telecommunications Training P/L is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF).

The User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees.

The AQTF is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

Audit date	Qualifications audited	Type	Audit non-compliance	Category	Non Compliances rectified	Compliant
12/10/09	PRS30203, CPP30507, ICT30202 ICT50202, ICT60202	Registration Renewal	Yes	Minor	Yes	Yes
12/10/09	ICA20105, ICA30105, ICA40105 CPCOHS1001A, HLTA201A, HLTA301B, UEE30807	Scope Extension	Yes	Minor	Yes	Yes
31/03/10	ICT20202	Funding Compliance	Yes	Minor	Yes	Yes
14/10/10	ICT20510	Scope Extension	No	N/A	Not Applicable	Yes

### Summary of significant and/or critical non-compliances and actions taken to rectify

Nil

### Explanatory notes: Non-compliances are categorised as minor, significant or critical.

N/A:	Not Applicable
Minor:	No, or minor, adverse impact on learners with no serious breakdown of provision of quality training and assessment
Significant:	Significant adverse impact on learners with insufficient focus on quality training and assessment outcomes
Critical:	Critical adverse impact on learners with widespread or persistent dissatisfaction with services and outcomes.